

Training Officer Express - Quick Training

Fire Service Generations



How many generations do you have in your fire station? Are any of the officers younger than the veteran firefighters? How do you leverage the strengths of each generations?

Officers cannot communicate with all generations in the same manner. There is a blend of tactics in your message and a method of incorporating each generation into your conversation.

Tips for Success

Respect everyone and learn to listen before speaking.

Those that speak the least often speak the loudest (think about it).

Baby Boomers want you to tell them what to do in a learning situation.

Gen X wants you to show them how to do it.

Gen Y wants to know the why behind the training.

Use experiences from experienced personnel to teach those lesser experienced.

PowerPoints cannot be a crutch and should have as few words as possible.

Facilitate the discussion, do not dominate the discussion.

Use various methods of visual aids (videos, flip chart, pictures, moving parts).

Get out of the classroom.

Learn the characteristics of your team.